

The Depository Trust Company

# IMPORTANT

## REMINDER

**B#:** 6945

**DATE:** September 22, 2004

**TO:** All Participants

**CATEGORY:** Executive Notices

**FROM:** F. Lapinski, Internet Services

**ATTENTION:** DTCC Web Products Users

**SUBJECT:** CHANGE YOUR DTCC Web Products PASSWORD on October 4th  
GCA, WUN, WUN/MMI, PRS, DTAX, LENS,  
DTC Members Home and Customer Desktop

All DTCC customers use one id and password to login to any of the above listed products. A security software upgrade this weekend (October 2nd) will expire this one single password. You will receive an expiration notice for each of your products. ONLY ONE password change is required. It will change it for all the DTCC web products on your profile. Change your password only on or after Monday October 4th.

To change the password, there are two choices:

1. If you know your password, Login to Customer Desktop, select Personalize, select Password Options and establish a new password  
(or click here: <https://webreg.dtcc.com/lmz/control/selfservice> to get to change password)
2. If you don't remember your password, select "Forgot My Password" from the blue product login screen, answer your challenge questions and receive your new temporary password via email.

Both these methods work. If you are still experiencing difficulty please call the Customer Support Center at 1-888 382-2721.