

# The Depository Trust Company

# IMPORTANT

**B#:** 2398

**DATE:** September 10, 2001

**TO:** All Participants

**CATEGORY:** Participant Services

**FROM:** Ann Vece, VP, Customer Training and Information Products

**ATTENTION:** Managing Partner/Officer, Cashier and Operations Managers

**SUBJECT:** October 2001 FOCUS Program

DTCC University is pleased to announce its Fall FOCUS program.

The program, which spans 1 ½ days, offers the following:

**Problem Resolution Workshop** (*day one morning*): teaches you how to quickly and effectively resolve questions regarding your DTC transactions, using all-new case studies.

**Reorganization Inquiry Navigation Skills Workshop** (*day one afternoon*): features an engaging discussion offering tips and techniques on navigating the REOG PTS function and associated RIPS envelopes.

**Eye on the Web** (*day two morning*): introduces participants to a series of browser-based products offered by DTC and NSCC.

## FOCUS 2001 October Dates and Locations

<b>October 10 – 11</b> Linsco/Private Ledger Corp. 9785 Towne Centre Drive Learning Center A San Diego, CA 92121	<b>October 18 – 19</b> The Canadian Depository for Securities Ltd. 609 Granville Street, 8 <sup>th</sup> Floor Vancouver, British Columbia V7Y1J8
<b>October 16 - 17</b> Seattle Northwest Securities Corporation 1420 Fifth Avenue, Suite 4300 Seattle, WA 98101	<b>October 25 – 26</b> First Clearing Corporation 901 East Byrd Street PDG Training Room, 1 <sup>st</sup> Floor Richmond, VA 23219

To register for one or more of the FOCUS workshops send an e-mail to [Training\\_Administrator@dtc.org](mailto:Training_Administrator@dtc.org), or call the Customer Training and Information Products Department at (888) 258-6393.

You can view these dates on the DTCC University page at [www.dtc.org](http://www.dtc.org) or in the PTSI function on the Participant Terminal System (PTS).