

The Depository Trust Company
IMPORTANT
UPDATE

B#: 2398
DATE: September 27, 2001
TO: All Participants
CATEGORY: Participant Services
FROM: Ann Vece, VP, Customer Training and Information Products
ATTENTION: Managing Partner/Officer, Cashier and Operations Managers
SUBJECT: October 2001 FOCUS Program

DTCC University is pleased to announce its Fall FOCUS program.

The program, which spans 1½ days, offers the following:

Problem Resolution Workshop (*day one morning*): teaches you how to quickly and effectively resolve questions regarding your DTC transactions, using all-new case studies.

Reorganization Inquiry Navigation Skills Workshop (*day one afternoon*): features an engaging discussion offering tips and techniques on navigating the REOG PTS function and associated RIPS envelopes.

Eye on the Web (*day two morning*): introduces participants to a series of browser-based products offered by DTC and NSCC.

FOCUS 2001 October Dates and Locations

October 10 – 11 Linsco/Private Ledger Corp. 9785 Towne Centre Drive Learning Center A San Diego, CA 92121	*October 23 – 24 First National Bank of Omaha 1620 Dodge Street, 9th Floor Omaha, NE 68197
October 16 – 17 Seattle Northwest Securities Corporation 1420 Fifth Avenue, Suite 4300 Seattle, WA 98101	October 25 – 26 First Clearing Corporation 901 East Byrd Street PDG Training Room, 1 st Floor Richmond, VA 23219
October 18 – 19 The Canadian Depository for Securities Ltd. 609 Granville Street, 8 th Floor Vancouver, British Columbia V7Y1J8	*October 30 – 31 State Street Bank & Trust Company 225 Franklin Street 33rd Floor Metropolitan Room Boston, MA 02110

To register for one or more of the FOCUS workshops send an e-mail to Training_Administrator@dtc.org or call the Customer Training and Information Products Department at (888) 258-6393.

You can view these dates on the DTCC University page at www.dtc.org or in the PTSI function on the Participant Terminal System (PTS).

*** Note: Session rescheduled from September. Please re-register.**