

# The Depository Trust Company

# IMPORTANT

**B#:** 4579

**DATE:** April 04, 2003

**TO:** All Participants

**CATEGORY:** Participant Services

**FROM:** Frances Lapinski, Senior Product Manager Internet Services

**ATTENTION:** WWW.DTC.ORG Website Users

**SUBJECT:** Introducing WWW.DTC.ORG Version 3 - a new design with improved Customer Service features

On or about April 8<sup>th</sup>, 2003, The Depository Trust Company will release a new version of the [www.dtc.org](http://www.dtc.org) website. The new design is organized around the DTC Lines of Business, and introduces Search, a Sitemap and a new color scheme. Also new is the Key Links section with direct access to the most frequently requested information. Better navigation and performance enhancements have been incorporated to better serve our customers. Participants should continue to use their existing Ids to access the Members Home page.

Important changes include replacing the orange product tabs with access to ALL web products from the Line of Business summaries in the center of the home page. Once on the product page, user may review content and demos, or select USE ONLINE for a login screen.

- From **Settlement** – select **WUN**,
- From **Asset Services** – select Legal Notices (**LENS**), **PINS**,  
or Security Position Reports(**SPR**)/Proxy
- From **Global Tax Services** – select **DALI**, **Dtax**, **DTC TaxInfo** and **DTC Tax Reclaim**.

Participant Listings and Important Notices are now published on the public pages. E-mail alerts notification for Important Notices has become a Participant only service.

Direct Participants may register for the Members Home page by clicking **Register>** in the box just above the DTCC logo in the lower left hand corner of the screen

This Members Home page registration enables access to Customer Service features including:

- Email alerts for Important Notices – registered members should review and update their preferences on the new Important Notices page.
- Participant contact lookups – registered members can elect to be listed as an operational contact for the conduct of daily business among member firms and the DTC. Registered users should review the Update My Profile detail under the Participant Reference section.
- All Training and Documentation resources (including the Technical Publications Library) are now available by linking directly to the newly designed DTCC University.
- Forms for PTS communications equipment additions and changes, PTS Share agreements, mail loss affidavits, frozen letters and Audit letters.
- Operational Time Schedules
- A new Business Directory listing the Customer Service Centers of Excellence contact information,
- Customer Service Advisories are now viewable on the Customer Desktop

**Contact Us>** is available for comments and suggestions via email.