

The Depository Trust Company
IMPORTANT

B#: 2804
DATE: December 10, 2001
TO: All Participants
CATEGORY: Dividends
FROM: Nilesh Desai, Supervisor, Dividend Department
ATTENTION: Dividend Managers, Cashiers & Reorganization Managers
SUBJECT: Rights: CCC Information Services Group Inc.
Common CUSIP#: 12487Q109 Rights CUSIP#: 12487Q117
Expires: 12/28/01 (5:00 Eastern Time) R/D: 11/20/01
Rate: One right for each share held

*****WARNING TIME CRITICAL*****

CCC Information Services Group Inc. (the "Company") is distributing transferable rights (the "Rights") to holders of record of its Common Stock ("Common Stock") as of the close of business on November 20, 2001 (the "Record Date").

The Depository Trust Company ("DTC") carried interim on this issue in accordance with the **12/4/2001** ex-date. DTC picked up delivery orders (receives and deliveries) up to and including the **12/6/2001** settlement date. DTC credited Rights to participants' accounts on **12/7/2001**.

THE DIVIDEND POSITION AND ALLOCATION HISTORY (DPAL) OPTION, ACCESSED VIA THE PTS DIVIDEND ANNOUNCEMENTS INQUIRY (DIVA) FUNCTION, SHOULD BE USED TO CONFIRM YOUR RECORD DATE POSITION HISTORY AND PAYMENT INFORMATION.

IT IS IMPORTANT THAT PARTICIPANTS REFER TO THE DTC REORGANIZATION INQUIRY FOR PARTICIPANTS (RIPS CODE 59) FOR INFORMATION REGARDING THE SUBSCRIPTION PRIVILEGE AND ANY EXTENSION OF THE EXPIRATION DATE.

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If participants have any questions concerning this Important Notice, please contact Mr. Ray Lew or Ms. Susan Alvino of DTC's Stock Dividend Department at (212) 855-4523/4532.

If participants have any questions regarding the Rights Offering, they may contact Innisfree M & A Incorporated (the "Information Agent") at (888) 750-5834.