

The Depository Trust Company

IMPORTANT

B#: 1703-07

DATE: June 08, 2007

TO: Custody Participants

CATEGORY: Executive Notices

FROM: Thomas Joyce

ATTENTION: Operations Manager

SUBJECT: Custody Contact Information Number Change

Effective June 18, 2007, DTCC will establish access to Custody via the DTCC primary customer service telephone number. The toll-free number for U.S. and Canadian callers to use is **888-382-2721 (callers outside these areas should call 1-212-855-8099)**.

When dialing the number, you will be presented with a call menu. For your convenience, please follow the prompts listed below for quicker access:

After hearing the DTCC Welcome Message:	
Select – Option # 4	For business operational issues, including DTC and NSCC products
After selecting the above option; you will hear another menu and you should:	
Select - Option # 4	For Custody
After selecting the Custody option, you will be prompted with sub-menu choices. Just select the Custody option you need.	
Select Option #1	For Custody Transfers
Select Option #2	For Custody Vault Deposits & Withdrawals

Note: An option for Custody Reorg will be added shortly

The DTCC Custody Service team **hours of operation are from 8:30 am to 5:00 pm**, Eastern Standard Time with exception to DTCC holiday processing which is published on dtcc.com.

Please be advised that individual staff phones will direct callers to the new hotline and you should use this number to dial Custody for all of your future needs.

If you have any questions about this change, please contact your Relationship Manager.