

The Depository Trust Company

IMPORTANT

B#: 4849

DATE: May 15, 2003

TO: All Participants

CATEGORY: Executive Notices

FROM: F. Lapinski, Internet Services

ATTENTION: All www.dtc.org Users

SUBJECT: DTCC Web Products Common User Registration
and Provisioning

Installation of the DTCC Web Products Common User Registration and Provisioning system has been completed. The system expedites the steps required for DTCC personnel to review registration requests, and approve and assign security credentials. The introduction of the registration and provisioning system also enables DTCC to assign a single signon ID and password for use with all products to which you subscribe.

Effective on or about May 25th, this new service will provide automated registration and credentials provisioning for DTC's TaxInfo, Web Underwriting (WUN), the participant Members Home page (www.dtc.org), and DTCC's Customer Desktop. Later this year, the products list will be expanded to include Legal Notices (LENS), Global Corporate Actions (GCA), Domestic Tax Reporting (Dtax) and Security Position Reports (SPR). End of year efforts are planned to extend the service to PCWebDirect and other products secured by digital certificates.

All customers will receive credentials for Customer Desktop. This customer service portal provides easy access to all DTCC web based information, Important Notices, self-service password changes, automated submission of problem tickets and messaging for service advisories and business continuity planning. In addition Customer Desktop provides Participants with privileges for the DTC Members Home pages and the Services Guides and Training Resources provided through DTCC University.

NO ACTION need be taken at this time. All existing customers will be contacted by email with instructions for completion of a two-minute re-enrollment process for each designated product. Each user will be assigned a new ID and initial temporary password. This step will be repeated for each product and the user ID and passwords will be synchronized.

All new product registration will automatically be submitted for review and approval. Credentials will be provisioned by the system, and all customer notifications will be sent via email. There is no charge associated with this re-registration.

Common user registration and provisioning is a very important step in improving customer service. It expedites the registration process and eliminates many of the steps and delays associated with approvals and the assignment of credentials.

We appreciate your cooperation, as we continue to improve DTCC Internet Services.

Comments and questions can be emailed to egroup@dtcc.com.