

The Depository Trust Company

IMPORTANT

Executive Notice

B#: 4969

DATE: June 25, 2003

TO: All Participants

CATEGORY: Executive Notices

FROM: Paul de Graaff

ATTENTION: PTS Users

SUBJECT: Self-Service Password Resets for PTS

A major initiative to provide self-service functionality for password resets to all PTS users is being launched on June 26th, 2003. This self-service functionality works as follows:

When a PTS user ID is revoked due to unsuccessful logon attempts or after a pre-established period of inactivity, at the time the user attempts to sign-on to PTS, he/she will be presented with a new PTS screen, entitled the PTS Reset Password screen. Upon correctly entering the requested information (i.e., PIN number and security passphrase), the user will be able to reset his/her user ID with a new password. At the end of this process, the user will be notified via a screen message that "you have successfully changed the password".

The implementation of this new feature evolved from DTCC's Six Sigma methodology to increase customer satisfaction and improve business processes. We believe that self-service password resets will significantly reduce the time it takes to process a password reset.

If a PTS user forgets his/her PIN number and/or security passphrase or has difficulty utilizing this new screen please contact your Access Coordinator or call the DTCC Customer Support Center for assistance at 1.888.382.2721. Please ensure that this Important Notice is distributed within your organization to all PTS users.