

The Depository Trust Company

IMPORTANT

B#: 0900-07

DATE: January 26, 2007

TO: All Participants

CATEGORY: Operations

FROM: Anthony Savarese Managing Director, Customer Service

ATTENTION: Operations Manager

SUBJECT: PINS Activity Report

Effective February 2007, PINS (Participant Notification Inquiry System) Activity Reports for individual customers will be available free of charge via the SMART/Search reporting system. The reports will display customer statistics for the current month and 12 months prior, and will include the following information:

- **Volume** – statistics on PINS inquiry volumes,
- **Cycle Time** – statistics on DTCC processing times associated with PINS inquiries,
- **Billable Inquiries** – number of inquiries identified as billable, and
- **Quality** – statistics on reopened PINS inquiries and daily transaction survey satisfaction results.

These new reports replace the PINS PRIME Report option on PTS and can be used as a tool to analyze PINS trends. The PINS PRIME Report will be discontinued effective February 8, 2007.

Users with access to SMART/Search will automatically find the PINS Activity Reports available upon implementation. The first version of the report will be available on February 9, 2007, and thereafter on or about the 7th business day of each month.

Access to SMART/Search can be requested by your Access Coordinator via an e-mail to rmsupport@dtcc.com. The individual user's name and sign-on I.D. are required in the communication.

Feedback regarding this Notice or the PINS Activity Report can be directed to Relationship Services @ 1-888-382-2721 option 5, or via e-mail to rmsupport@dtcc.com.